

BALDRIGE EXPRESS - AN INTERNET-BASED ASSESSMENT PROCESS

DISCOVER WHY SO MANY ORGANIZATIONS ARE MEASURING THEIR PERFORMANCE ACCORDING TO THE PERFORMANCE EXCELLENCE CRITERIA

The Lincoln Foundation for Performance Excellence, in partnership with the National Council for Performance Excellence, offers Illinois organizations a unique survey which can assess schools, health care facilities, government agencies, or businesses. Offered exclusively by The Lincoln Foundation in Illinois, the survey offers organizations the opportunity to conduct a self assessment and receive a feedback report any time during the calendar year. The survey obtains input from a cross section of functions, locations, and grade levels throughout the organization.

The survey measures performance on a wide range of key performance indicators and helps to evaluate key processes, systems and results. The survey helps identify organizational strengths, deployment gaps, and pinpoints vital opportunities for improvement.

BALDRIGE EXPRESS E-SURVEY

- The organizational assessment survey guides you through the 7 categories, addressing each item of the Malcolm Baldrige Criteria Performance Excellence
- The survey consists of 49 questions and takes approximately 45 minutes to 1 hour to complete online
- The assessment tool uses a maturity scale to determine the performance level
- The Survey and Feedback Report are effective and efficient aides to organizational assessment

BENEFITS OF THE E-SURVEY APPROACH

- Online, web-based, easily accessed from any PC
- Accessible 24 hours, 7 days a week
- Very cost effective compared to alternative approaches
- Technical support provided
- Engage employees at all levels
- Simple maturity scale to determine performance level

RECEIVE VALUABLE FEEDBACK

The Performance Indicator Feedback Report, provided upon completion of the Organizational Assessment Survey, offers reliable, accurate data in an easy to understand format. It is a detailed analytical tool used by organizations as the foundation for strategic planning and identifying areas for improvement. You receive:

- Identification of the organizational strengths as well as the vital few areas in need of improvement
- Identification of information deployment gaps within your organization
- Accurate scoring according to the National Baldrige Award scoring guidelines
- Survey data can be used to compare and benchmark organizational performance

FEES

Monitor your organization's continuous improvement efforts on an ongoing basis with this valuable tool. You decide when your organization is ready to implement the survey.

Up to 25 web-based survey Participants	\$2,000.00
26—49 Participants	\$2,500.00
50—99 Participants	\$3,000.00
100—149 Participants	\$3,500.00

This base fee includes costs of planning & administering the Baldrige Express survey as well as a two hour feedback report session with your team onsite. Full day improvement planning sessions are available and quoted separately.



To try an e-demo of the survey visit the Baldrige Express website at www.PerformanceExcellence.com. For more information, contact The Lincoln Foundation at 630-637-1595.