

Next Steps to Organizational Excellence

HOW DO I GET STARTED?

Criteria Orientation

Understand what the Baldrige criteria is and how it relates to your organization

Webinar Topics: Measurement/Scorecard, Human Resource/Workforce Focus, Process Management, and Results

Training Workshops: Evaluating Application Readiness, How to Write an Application

Participants will learn how easy it is to capture their current levels of performance and learn some next steps for improvement. Hands-on materials will provide practical knowledge to guide the organization in determining at what stage it fits into the Lincoln award process.

Conduct an Organizational Assessment:

This e-survey guides you through the 7 Baldrige criteria categories in a 49 question survey. This assessment tool provides organizations with a feedback report to help identify organizational strengths, gaps, and reviews opportunities for improvement.

Develop Internal Expertise:

This is critical in moving your organization forward. You need to begin to develop expertise within your organization, people who can help drive initiatives and understand what world class truly looks like. The Lincoln Foundation offers two training courses which will help in developing this type of expertise.

Champions for Excellence Workshop

This 2-day workshop provides in-depth knowledge and skills on how to utilize the Baldrige criteria and implement and evaluate productivity improvement at the level of a Lincoln Foundation examiner

Become a Lincoln examiner

This is a time consuming yet worthwhile endeavor. You will be provided 4 days of training to understand the Baldrige criteria. Upon completion of the training you will receive a 2008 Lincoln Application for review, consensus, and scoring. You may also be taking part in an onsite visit of the applicant which will be determined by the Board of Judges.

Complete an Organizational Profile with your Leadership Team

This can be found on pages 12 and 14 of the criteria book. This profile will assist your organization in identifying your environment, relationships with customers, and begin to look at your strategic challenges and pieces to your performance improvement system.